

CANCEL AND RETURN POLICY

Online orders of buyer's and Kalpamrit Distributors :

In case the buyer feels that the products are not of good quality or if there is any manufacturing or packaging defect then the buyer can exchange/return the products. The buyer must contact Kalpamrit Marketing Private Limited within 30 days from the date of raising invoice. He has to provide a valid reason and return the products along with the original invoice or receipt. In such cases, it is the buyer's responsibility to check the expiry date and packaging of the products before processing the refund/exchange.

Kalpamrit has all the rights to reject the plea to refund the amount of products returned, if the buyer is repeatedly returning the products.

Remittance will be credited to the buyer's account from where the payment was received or distributor's wallet as preferred by distributor. After confirmation of refund payment gateway may take four to five working days to credit the amount to the buyer's bank.

Orders of KSP, Franchise, Depot & Super Depot :

In case the buyer feels that the products are not of good quality or if there is any manufacturing or packaging defect then the buyer can exchange/return the products. The buyer must contact Kalpamrit Marketing Private Limited or its seller from whom, products are purchased within 30 days from the receiving the products. He/She has to provide a valid reason and return the products along with the original invoice or receipt. In such cases, it is the buyer's responsibility to check the expiry date and packaging of the products before processing the refund/exchange.

KMPL will provide products having sufficient shelf life. Buyer shall take initiative to sale products. Buyer shall intimate company at least 60 days before the date of expire of product. Company will refund/exchange salable goods.

Kalpamrit has all the rights to reject the plea to refund the amount of products returned, if the buyer is repeatedly returning the products.

Remittance will be credited to the buyer's wallet after due confirmation of receipt of the product.

In transit damage (return) : While returning products it's the buyer's responsibility to transit goods safely. Any in transit damage for returned products will not be entertained.

Transportation charge(return) : Buyer will bear transportation charge while returning products.

Cancellation duration : Online orders may be cancelled till you received the product.

Updated on : 29th Jan 2019.